

民眾感謝函

讚美耳鼻喉科劉昱希醫生跟陳睿芝護理師

院長您好：

我是高雄市民，大約兩年前因為不明原因連續好多天暈眩、嘔吐，非常不舒服又很害怕，所以到貴院耳鼻喉科看診，剛好掛到劉昱希醫師。當時候診時，我因為身體真的太難受，又暈又吐、站都站不穩，心裡也很害怕，忍不住哭了出來。那時陳睿芝護理師看到我的情況後，主動過來關心我、幫助我，也協助我和醫師說明狀況，讓我當下安心很多。後來劉昱希醫師也很細心關心我，還問我要不要先去急診，雖然我因為害怕而拒絕，但醫師和護理師的關心，真的讓當時非常無助的我感受到很多溫暖，這件事我一直記在心裡，非常感謝劉昱希醫師和陳睿芝護理師當時的照顧與幫助，在我最不舒服、最害怕的時候給我關心與安心。從看診到現在大概有兩年了、兩年來劉醫師跟陳護理師他們對病人的關心、照顧以及工作上的認真態度真的很值得肯定。想藉這封信向他們表達我真心的感謝，也麻煩院長幫我轉達謝意。謝謝您。

張○雪

高榮好醫師

敬愛的院長：

貴院 穿著整潔乾淨白袍的劉亦修醫師，總是精神奕奕，笑容可掬，問診親切細心又有耐心，深知病患的痛苦，總是給病患最好的治療及建議，對病患極俱愛心，視病猶親，而且不厭其煩的把最新的健康知識告知大家，大家受益良多。劉醫師病患很多，掛號秒殺，但劉醫師總是讓病患加診，以至於經常看診到很晚，超過上班時間，極其辛苦。劉醫師是大家公認的好醫師，大家的天使醫師，我個人對他非常敬佩。謹此表達對高榮劉醫師的敬意，好醫師需要鼓勵及讚賞的。

董○齡

Sincere Thanks

Dear 陳以書副院長，

My name is Leandro ○, and my family and I have been traveling throughout Taiwan for the past three weeks. Our goal during this trip has been to explore the possibility of relocating from California to one of three cities — Kaohsiung, Tainan, or Taipei. During our second week, I became ill with fever and chills, which was particularly concerning given the language barrier, as I do not speak Mandarin. Around the same time, my young daughter also developed an ear infection and cough, adding to the stress of the situation. Fortunately, my wife's family encouraged us to seek care at your hospital. What we received went far beyond medical treatment — it was genuine compassion, attentiveness, and a level of care that truly reflects the highest standards of your institution. I am especially grateful to you for your help and to Dr. Shi Mengjie and the nursing team, whose professionalism and kindness made a lasting impression on me. I also want to commend you for fostering a culture of excellence, efficiency, and patient-centered care. The experience exceeded my expectations and stands out as one of the most positive healthcare experiences I have had. Please extend my sincere thanks to Dr. Mengjie and your entire staff. If there is ever an opportunity for me to express my appreciation further, I would welcome it. With sincere gratitude,

Leandro ○